



## SOLVING THE PROBLEM OF FOOD WASTE

OLIO is the world's only neighbour-to-neighbour food sharing app, and our mission is to solve the problem of food waste in the home & local community. We do this by connecting anyone with spare food – which can be households or food businesses – with neighbours living nearby who would like it. Globally, over one third of all the food we produce gets thrown away, which is worth over \$1 trillion and the average UK family throws away £800 of food each year - collectively adding up to £15bn. OLIO solves this with our award-winning mobile & web app.

Over the past 4.5 years OLIO has grown from a local initiative in North London to a global movement. We now have over 2.3 million users who have together shared well over 5 million portions of food – with food being successfully shared in 54 countries and counting. Underpinning this incredible growth has been our volunteer programme, with over 45,000 people reaching out to spread the word about OLIO in their local community and rescue unsold food.

OLIO works with ~600 [business locations](#) across the UK with [Food Waste Hero](#) volunteers completing ~3,000 surplus food collections each week. OLIO is now looking to take on an intern in the Food Waste Heroes team as we embark upon the next exciting phase in our journey whilst scaling up with a UK supermarket chain.

## INTERNSHIP OPPORTUNITY

In order to accelerate OLIO to its next level in growth and impact, we are recruiting for an **Account Management Intern** to work on OLIO's [Food Waste Heroes programme](#) and accelerate the scale-up with a national UK supermarket. You will report into an Account Manager.

In this role you will be responsible for:

- Interacting with OLIO Food Waste Heroes (FWHs) via chat, email and phone to qualify, onboard, and answer their questions
- Work on cross-collaborative team projects with one of our key clients
- Creating and executing a project of your own in the field of Operations or Analytics with the support of your line manager
- Managing our growing number of FWH volunteers across the UK, ensuring they're happy volunteers who love rescuing food and giving back to the local community via OLIO

This is a 3 month internship opportunity, in which you will have a lot of autonomy and the ability to demonstrate your creativity throughout. It will involve deep learning about OLIO and our partnership with our clients, which will then be used to execute various individual and team projects over your time here. OLIO is a remote-first company and our culture allows us to work together efficiently, effectively, momentarily autonomously whilst still feeling connected with your colleagues, especially during times of physical distancing due to Covid-19.

PS We live for our mission, but like to have fun along the way!

## IS THIS YOU?

Our ideal intern will first and foremost be as passionate about our mission as we are! In addition to this, you will have the following experience and skills:

- Someone who is passionate about OLIO's cause
- Fully enrolled student with right to complete an internship ('work') in the UK
- Work, projects, university or voluntary work in the field of social good or environmentalism
- A Team player who excels working both individually and collaboratively
- A high level of organisational skills and an immense attention to detail
- Ability to interact with a large number of people at one time
- Proactivity and a sense of ownership (accountability) for your work

And all OLIO team members share these attributes:

- Self-starters with a 'can-do' attitude
- Resourceful and creative
- Thorough, but able to move quickly and decisively
- A ruthless ability to prioritise
- Excellent communication skills
- Diverse (18 nationalities, 21% LGBTQT+, early 20s to 50+)
- Fun to work with 😊

## HOW TO APPLY

Please send your CV and covering email explaining why you are the right person for this role to [careers@olioex.com](mailto:careers@olioex.com) with the subject line - Application: Account Management Intern.